99

InfoSight

Bringing the Future into Focus

A FINANCIAL CLIENT SUCCESS STORY

Optimizing Managed Security and Advisory Services for a safe, monitored network.

InfoSight has been South Georgia Bank's primary Cybersecurity provider for 13+ years providing best practices and solutions to all their security needs.



CHALLENGES

South Georgia Bank was having trouble finding a qualified security provider that was giving them the time and attention they needed to ensure successful security. South GA Bank came to InfoSight to bridge this gap of communication issues and guidance for updates to their current systems.

South GA Bank needed:

- System upgrades that were within their budget
- A provider with experience in the financial field and reliable communication
- A readily assessible approach for operations

SOLUTIONS

InfoSight provided South Georgia Bank with full detailed solutions and services to deliver a strategy that they were comfortable with. InfoSight continues to exceed South Georgia Banks communication expectations.

InfoSight:

- Provided South Georgia Bank with many solutions at multiple different budget levels
- Provided Managed Security and support services to South Georgia Bank's network
- Provided fully informed pros and cons of each solution to make the decision-making process easier
- Designed a deployment plan around their compliance and goals
- Established a relationship with their employers and provided them with a simple one-path call to communicate

We started using InfoSight because of their cybersecurity services but we continue to use InfoSight because of their personal, quick to respond, staff. We understand that we are a small business, being small sometimes means you get put on the backburner compared to other bigger companies when issues arise. This is not the case with InfoSight. Whenever we give them a call there is no wait time until we get a response/solution to our problem. We also don't have to go through multiple steps to get in contact with an InfoSight staff member, they give you direct numbers which saves us a lot of time. They take the time to get to know our teammates and make sure that we know we can come to them with any problem that may arise. You won't get the type of personable staff with many other cybersecurity providers and that is why we have stuck with InfoSight for 13 years and counting!

A South Georgia Bank Employee