

# InfoSight®

Bringing the Future into Focus®



## A WATER CLIENT SUCCESS STORY

Optimizing Managed Security and Advisory Services for a safe, monitored network.

InfoSight has been Greensboro Water's primary Cybersecurity provider for 3+ years providing best practices and solutions to all their security needs.

### CHALLENGES

The City of Greensboro Water Resources was looking to **improve their Emergency Response Plan.**

The City of Greensboro Water wanted:

- To assess their current security posture
- Revise their current Emergency Response Plan
- Review and determine changes that needed to be made from findings of a detailed risk assessment



### SOLUTIONS

With the help of InfoSight The City of Greensboro Water Resources was able to revise their Emergency Response Plan.

InfoSight:

- Performed a risk and resilience assessment of water distribution and reclamation plants
- Reviewed The City of Greensboro Water's current security posture and their SCADA system risks/threats
- Provided mitigation steps and measures to reduce the risks discovered during the assessment
- Helped revise their Emergency Response Plan

### ABOUT THE CITY OF GREENSBORO WATER RESOURCES

Since 1901 Greensboro residents have been provided with safe, clean water to use in their homes, schools and businesses every day. Their certified water treatment operators, maintenance specialists and lab specialists work 24/7 to maintain a high-quality product that meets or surpasses all health and safety standards.



InfoSight is a great cybersecurity provider! They always work within or below our budget and are up to date on the rules and regulations of our industry. We have been extremely satisfied with the services they provide.

*A City of Greensboro Water Resources Employee*