

Secure Enterprise Network Implementation & Support

IP Telephony

Contact Centers

Unified Messaging

Video Conferencing

LAN/WAN Network Implementation

Host Conversion & Migration Support

Server Replication & High Availability
Solutions

Enterprise Security Hardening

Hosted Email & Secure ISP Services

Onsite & Remote Support

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Support

Secure Enterprise Network Implementation & Support Solutions



Bringing the future of IT into focus



InfoSight™, Inc. offers innovative and leading-edge information technology, managed security, and consulting services to optimize how an institutions' business-critical information is processed, managed and stored.

With an array of services designed specifically for optimizing and securing networks, InfoSight's solutions extend beyond the restrictions of business-as-usual information management to the engineering, implementation and management of an integrated information system for your enterprise.

By integrating your data network with secure transaction communications to your host processor or in-house system, InfoSight will take the confusion out of the process of dealing with many vendors during your upgrade or system conversion. Select from the enterprise solutions that best suit your organization.

Secure Voice, Data, and Video (VDV) Networks

Enterprise Solutions from InfoSight include IP Telephony, Contact Center, Secure-ISP, LAN/WAN, VPN, VoIP and Voice, Data, Video (VDV) convergence.

InfoSight can design a VDV network complete with a Contact Center for any size institution.

IP Telephony Solutions

More than simply an alternative to expensive long distance rates, IP Telephony's value lies in the increased range of services and improved client relationships it facilitates. Compared to current Computer Telephony Integration (CTI), IP Telephony brings maximum value to incoming telephone calls and the information that can be derived. By making this information easier to obtain and flexible to use, IP Telephony offers an impressive information gathering alternative for e-business and advanced Customer Relationship Management (CRM) purposes.

Unified Messaging Solutions

Combining your phone system with a Contact Center is becoming the standard in today's customer service environment. Our Contact Center solutions represent advances in customer service made possible by the convergence of voice and data into a single, unified network. Contact Center solutions compliment the advanced technology of an IP Telephony platform to dramatically improve customer service while reducing costs.

InfoSight can also create a highly integrated and manageable communications infrastructure where e-mail, fax and voice mail become one. As unified communications applications become more prevalent in the workplace, more organizations are realizing the associated benefits, including cost and employee time savings. Unified communications applications not only facilitate productivity improvements for mobile employees, they also enhance the way in which all employees communicate.

Video Conferencing Solutions

InfoSight provides a fully integrated, rich media conferencing solution, including voice and Web conferencing capabilities. These solutions provides significant cost savings and takes advantage of existing corporate IP and circuit-switched public switched telephone network (PSTN) voice and data networks to reduce or eliminate transport tolls and recurring conferencing charges.

All conferencing applications are built upon the IP Communications environment to improve collaboration among people, and to customize the communications environment to each individual. Using only a phone and a Web browser it is possible to communicate and collaborate from anywhere, at any time.



Our services extend beyond network, hardware, and software services to provide proven solutions to meet compliance and regulatory requirements. Select from the enterprise solutions below that are most suited for your institution.

Secure LAN/WAN Network Implementation

Whether your network environment is completely new or expanding, InfoSight can assist with all LAN/WAN, IP Telephony, VoIP, VPN or Wireless infrastructure design & implementation.

InfoSight has decades of experience with all types of Host and Core Processing Conversions both Service Bureau and in-house. Our project managers are experienced in delivering large, complex networks and small branches, so you can be assured that your projects will be professionally coordinated and managed from start to finish. InfoSight's experienced professionals can also compliment your IT staff, at any level.

Server Replication & High Availability Solutions

In today's business climate, it is imperative to have a high availability environment to protect your institution against downtime, ensure complete data protection 24/7, and satisfy Business Continuity Planning (BCP) initiatives. InfoSight's cost-effective solution is asynchronous host-based replication for high availability. Additionally, support for non-proprietary hardware and storage systems enables you to leverage your existing resources for real-time data protection without distance limitations ensuring high availability for all your business-critical applications.

Host Conversion & Migration Support

InfoSight has extensive experience in providing seamless migrations, whether you process in a Service Bureau or In-house Data Center environment. Coordinating Teller, Platform and Loan Automation in addition to the integration of all Document Imaging, Check Imaging and Optical Report Archival Systems are all core competencies at InfoSight.

Enterprise Security Hardening

Networked systems provide a gateway to useful information and applications, but also invite potential attacks through that "entry." Companies must protect themselves from the threat of cyber-terrorism, sabotage, espionage, and intruders who are interested in stealing confidential information. Firewalls are inadequate in guarding against outsiders and leave internal networks and systems wide open. InfoSight's Security Hardening service helps organizations protect internal networks and systems against threats. This service is essential to remediation of vulnerabilities (following a Vulnerability Assessment) and will assure compliance with security standards.

Hosted Email & Secure ISP Services

Focus on your business while InfoSight manages your email system and ensures your Internet access is secure. Client-based and web-based secure Internet access and hosted email provides flexibility for employees on the move assuring all messages and attachments are scanned by multiple anti-virus and anti-spam engines prior to mailbox delivery. Our Secure ISP Service (S-ISP) is a fully redundant, high-speed connection to all major Internet backbones, offering unmatched reliability and performance. Add high-availability firewalls and perimeter intrusion prevention at the network's back-bone, in addition to your premise equipment, and you have the most secure connection to the Internet.

Onsite & Remote Support

On-site Support Agreements offer rapid response and easy access to a broad range of technical expertise through a flexible combination of support packages. A support agreement is critical to the successful management of your network. By combining these services, we are able to close the service loop, completely covering every aspect of your system, and ensuring that our network solution is just that...a solution.



INFOSIGHT

Bringing the future of IT into focus

Today, we serve hundreds of institutions around the country with innovative managed services and technology solutions to keep a business secure, reliable, and compliant.

Partner with InfoSight today for the highest level of support and customer service available. Together we will build, protect, and manage your network providing customer confidence, and regulatory compliance while maximizing your IT investment.



InfoSight Established: 1998

Office Locations:

Corporate Office - Miami Lakes, Florida

Office Locations – Tampa-FL, Atlanta-GA, Columbus-OH

Company Solutions:

IT Risk Assessment & Compliance Consulting

Security & Infrastructure Monitoring Services

Privacy Protection & Policy Enforcement Services

Enterprise Network Implementation Solutions

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